

**IBISWorld Pty Ltd  
Modern Slavery  
Statement**

2022

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## 1. Introduction

This statement, made pursuant to section 13 of the Modern Slavery Act 2018 (Cth), is published on behalf of IBISWorld Pty Ltd. The purpose of this statement is to outline our approach to ensuring IBISWorld has comprehensive frameworks and processes in place to minimise the risks of modern slavery in our business operations and supply chain. IBISWorld acknowledges that slavery can occur in many forms as detailed in the Act including human trafficking, slavery, servitude, forced marriage, forced labour and child labour. IBISWorld seeks to do business with suppliers and other third parties that have similar values, ethics and sustainable business practices, including those related to human rights and modern slavery.

## 2. About IBISWorld

Founded in Melbourne, Australia in 1971, IBISWorld is a private company headquartered in Melbourne, Australia. IBISWorld is a global company, employing over 400 employees in five offices around the world: Melbourne, New York, Los Angeles, London and Frankfurt. IBISWorld's in-house analysts leverage economic, demographic and market data, then add analytical and forward-looking insight, to help organizations of all types make better business decisions. IBISWorld provides trusted industry research on thousands of industries to corporate, academic and government members worldwide. IBISWorld's supply chain is comprised mostly of the procurement of indirect goods and services including technology (hardware, software and cloud services), professional services and office consumables. More information about the business can be found on the IBISWorld website: <https://www.ibisworld.com>.

### **3. Risk Identification**

IBISWorld undertook a review of the potential risk of modern slavery practices across both operations and supply chain globally. IBISWorld has a relatively simple supply chain that includes the purchase of products and services needed for business day-to-day operations including office supplies, employment of staff, external legal advice, leasing and management of office space, IT infrastructure and support services and travel. The review of IBISWorld's supply chain revealed that there are a limited number of IBISWorld suppliers operating within high-risk sectors and industries on which it should focus its immediate efforts. For example, IBISWorld identified there is a risk that it may contribute to modern slavery through its facilities management contracts for its offices globally. IBISWorld also identified some medium and low risk areas which may form part of future assessments.

### **4. Risk Management and Due Diligence**

IBISWorld operates in compliance with its established Corporate Responsibility and Code of Conduct policies, which summarises the principles that IBISWorld and all IBISWorld employees adhere to. This commits the business and its employees to:

- Act with honesty and integrity, and commit ourselves to the highest standards of conduct and ethical behaviour in all business activities
- Behave in accordance with all applicable laws and regulations in relevant jurisdictions
- Exercise fairness and equality in dealing with employees, clients and suppliers
- Avoid conflicts of interest
- Develop and maintain sound systems for risk identification, minimisation and control

Violations of the principles set out in our Corporate Responsibility and Code of Conduct policies may result in disciplinary action, up to and including dismissal.

In response to the introduction of the Modern Slavery Act, IBISWorld established a Modern Slavery Working Group during the 2020-21 reporting period. This cross-functional group worked to ensure the appropriate assessment of risks and implementation of activities. In the fiscal year ending in June 30, 2021 IBISWorld introduced an Ethical Supplier Policy to all offices globally. This policy was designed to firstly get agreement on the standards expected of all IBISWorld suppliers and employees, and secondly to communicate to all IBISWorld employees the business' position of these expectations. In addition to this measure, IBISWorld previously implemented a Whistleblower Policy that allows employees to raise concerns in a confidential manner.

IBISWorld also developed a supplier questionnaire and distributed it to all current and newly engaged high-risk, top tier suppliers globally. The questionnaire was designed to understand the steps our suppliers have taken, or are taking, to reduce the risk of modern slavery within their business and supply chain. The results of the questionnaires were reviewed by the Modern Slavery Working Group and led to the development of strategies for future questionnaires and actions.

IBISWorld has developed Key Performance Indicators (KPIs) to measure the effectiveness of our actions to identify and address modern slavery practices. Our KPIs for 2021-22 reporting period were focused on increasing the response rate from our suppliers and increasing the scope of suppliers receiving our supplier agreements, as well as internal education.

During the 2022-23 reporting period, IBISWorld plans to re-introduce new strategies to gain a better response rate from suppliers, specifically targeting companies AU operations. Further to that, our AU Terms and Conditions will now include specific reference to acknowledge our compliance to the Modern Slavery Act 2018 (Cth). In

addition, we are adding our Modern Slavery statement to the IBISWorld website and internal communication channels. We will also be adding supplementary internal education and training around the topic of modern slavery and the Modern Slavery Act to ensure awareness and compliance.

## 5. Ongoing Assessment of Risk

IBISWorld recognizes that modern slavery is a complex and evolving issue, and aims to regularly review the business' progress, learn from best practice and deliver improvements so that IBISWorld can continue to improve our methods. The IBISWorld Modern Slavery Working Group was developed to ensure there is a central team responsible for planning and overseeing all supplier risk management measures, as well as monitoring and assessing the effectiveness of all implemented measures across the business.

At the conclusion of the 2021-22 period, the results of the Key Performance Indicators (KPI) were assessed to measure the effectiveness of our actions and to identify modern slavery practices . No risks were identified. During the 2022-23 period, IBISWorld will continue to focus on developing Key Performance Indicators (KPI) to measure the effectiveness of our actions to identify and address modern slavery practices in any part of our operations and supply chains.

For this reporting period, our KPIs are focused on:

- re-introducing new strategies to gain a better response rate from suppliers, specifically targeting companies that operate in the AU;
- amending AU Terms and Conditions to include specific reference to acknowledge our compliance to the Modern Slavery Act;
- adding our Modern Slavery statement to the IBISWorld website and internal communication channels;
- improving our internal education and training to staff.

As part of our focus in internal education and training, we will ensure that annual training is conducted, in addition to including it in our onboarding practices in relevant geographies. This will be reviewed and updated annually.

Against each of these focus areas, we have continued to develop KPIs that we will use to assess the effectiveness of our actions. In line with continuous improvement, we will continue to review and develop these KPIs to assess the effectiveness of our actions over the coming years.

IBISWorld will continue to work to prevent and address any contribution that IBISWorld may have to the global issue of modern slavery. IBISWorld adopts a continual improvement approach to all business operations, and will therefore monitor the development of new regulations or guidance relating to prevention of modern slavery and human trafficking, to ensure the business' processes and policies remain current and compliant.

IBISWorld will continue to explore ways to improve identification and action on risks throughout our supply chain.

## **6. Consultation with Other Entities**

In order to prepare this statement IBISWorld have consulted with representatives from all companies we control globally (entities are outlined in Appendix A). We discussed the Modern Slavery Act requirements, including the actions planned for this reporting year and considered any feedback or further information from the representatives

This statement has been reviewed and approved by the IBISWorld Board of Directors.



Karen Dobie  
Chief Executive Officer



## Appendix A

